

Welcome Back

**Shaughnessy Dental is now open
for limited care Monday to Friday
8:00am to 3:30 pm**

Our doctors are fully prepared to offer all of our dental services including emergency and new patient appointments.

We are now rescheduling hygiene appointments. If your appointment was unscheduled due to our closure, we will be contacting you in priority sequence to reschedule it.

If you currently have an appointment card with an upcoming appointment, it has been unscheduled. Again, we will be contacting you to reschedule it. If we have contacted you and reviewed our new appointment protocols and confirmed your appointment by phone, this appointment has remained on our schedule.

Due to our current hygiene schedule and limited available appointments, please bear with us, as we navigate our backlog. We will be contacting each of our patients over the next several weeks. At this time, we will not be scheduling children's cleaning appointments. Please do not show up to the office without a verbally confirmed appointment call from our administration team. We are carefully managing the amount of patients in our office to assure

physical distancing is maintained. Our front door will be locked with posted signage.

Enhanced Infection Controls

- Enhanced air treatment equipment, including UV light to kill viruses
 - Mandatory enhanced personal protective equipment for all providers
 - Enhanced surface sanitization procedures beyond the latest recommendations
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What To Expect

As a result of the latest recommendations, when you come for an appointment, things may feel a bit different for the time being.

We ask you to arrive promptly at your appointment time rather than early.

We ask that you remain in your car and call us to let us know you are here.

- We will provide hand sanitizer and ask that you bring your own mask that you should wear until your treatment begins and placed back on when your treatment is completed. We will provide you a mask if you don't have one.
- Except in the case of parents accompanying young children, only the patient being treated will be permitted in the office and waiting room.

- To prevent sharing germs, there are no toys or magazines in the waiting room.
- The doctor and other providers will be wearing more protective equipment.

Please visit shaughnessydental.com for a complete list of important patient information on what we are doing to keep you safe, along with new appointment protocols.

Thank You to All Our Patients

Thank you from all of us at the office for your patience and understanding during this time. We hope that you and yours are well, and we look forward to seeing you at your next appointment.

Your Shaughnessy Dental Team

**Do you have any questions or concerns?
Feel free to contact us at 604-941-4064.**